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## Redeeming Discounted Adjunct / Graduate Student / Contract Employee Tickets 2025-26 Season

As a currently teaching Viterbo Adjunct, enrolled Graduate Student Assistant, full-time enrolled Graduate Student, or contracted employee you receive the following Fine Arts Center benefits after the enrollment period ends in Fall 2025 (mid-September):

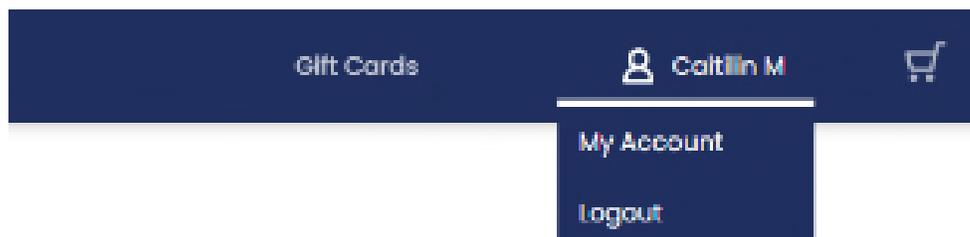
- Conservatory for the Performing Arts Season (on-sale dates vary, see [brochure](#) or [website](#))
  - Total of two \$1 tickets per season
  - A package containing your discounted tickets is pre-loaded on your account in our ticketing system (called 25-26 VU AdGrad)
  - Redeem online, over the phone, or in person

### Taxes and Fees

A \$3 convenience fee and \$1 facility fee will be added per ticket. All orders will include a 5.5% sales tax. All fees are the same online, by phone, or in person.

To redeem your tickets **online**, please follow these instructions:

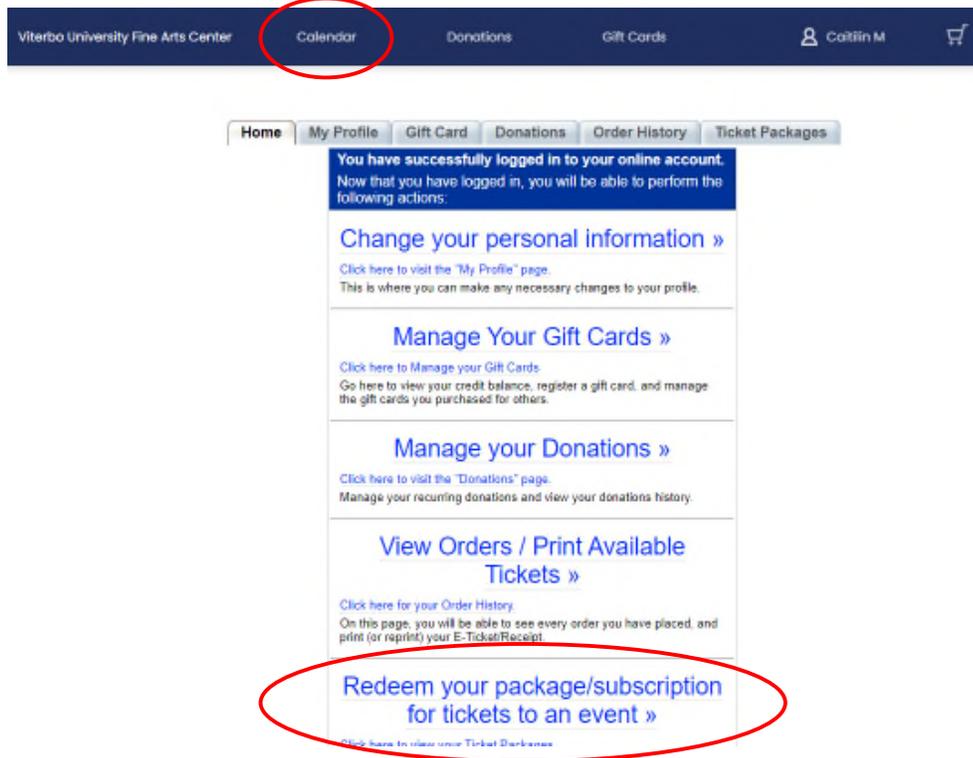
1. Go directly to the ticketing website <https://ci.ovationtix.com/36621> and click **Login** in the upper right-hand corner
2. If you have already created a password for your account in our ticketing system
  - a. Enter your Viterbo email address and the password associated with the ticketing system
  - b. Or if you forgot your password, proceed to Step 3
3. If you have not created a password for your account in our ticketing system
  - a. Click **Forgot Password** and follow the prompts to login; use your Viterbo email address
4. Once you login, your name will appear in the upper right-hand corner (see below). Click on your name, then click **My Account**



(Instructions continue on the next page)



5. You will be taken to a screen that looks like this



6. Scroll down and click **Redeem your package/subscription for tickets to an event** OR...

7. Click **Calendar** in the blue bar at the top left of the screen to select your shows

a. Your discounted tickets appear when you click on a seat from the show's seat map

8. On the next page, select your show from the dropdown and then follow prompts to select the show time you want and to select your seats

a. Only two tickets at the discounted rate will be put into your cart, but you are able to select full price tickets in the same transaction if you want more tickets

b. If you want to use your two discounted tickets on separate days/times for a production (Example: one ticket for a Friday showing and one ticket for a Sunday showing) you will need to contact the box office as our system will only allow you to redeem the tickets for one show time

For any questions, please email [boxoffice@viterbo.edu](mailto:boxoffice@viterbo.edu), call 608-796-3100,  
or stop by the box office, which is located on the first floor of the Fine Arts Center.

Visit [www.viterbo.edu/fac](http://www.viterbo.edu/fac) for updated hours.