



Redeeming Discounted Adjunct / Graduate Student Tickets

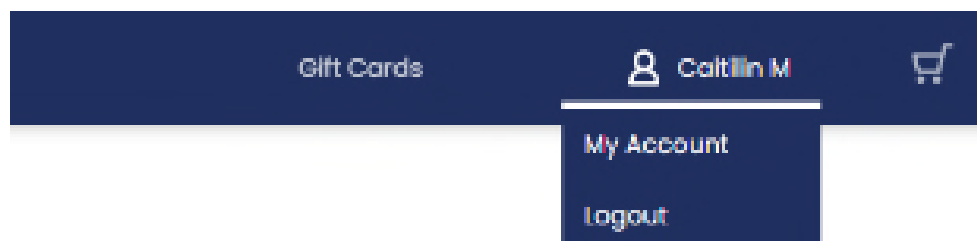
09/2022

As a currently teaching Viterbo Adjunct, enrolled Graduate Student Assistant, or full-time Graduate Student you receive:

- Total of two \$5 tickets, plus taxes and fees, per season
- Applied to Conservatory for the Performing Arts productions only
- A package containing your discounted tickets is pre-loaded on your account in our ticketing system
- New this year you now have the ability to redeem your discounted tickets online and over the phone, in addition to in person

To redeem your tickets **online**, please follow these instructions:

1. Go directly to the ticketing website <https://ci.ovationtix.com/36621> and click **Login** in the upper right-hand corner
2. If you have already created an account in our ticketing system (purchased online after July 1)
 - a. Enter your Viterbo email address and the password associated with the ticketing system
 - b. If you forgot your password, proceed to Step 3
3. If you have not created an account in our ticketing system
 - a. Click **Forgot Password** and follow the prompts to login; use your Viterbo email address
4. Once you login, your name will appear in the upper right-hand corner (see below). Click on your name, then click **My Account**

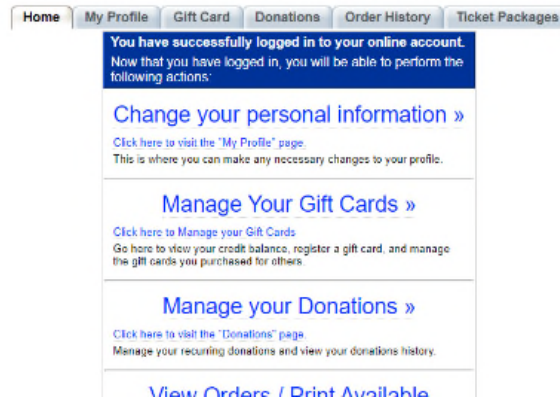
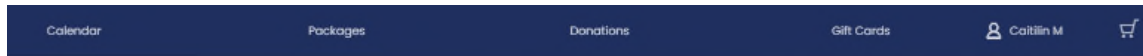


(Instructions continue on next page)



Redeeming Discounted Adjunct / Graduate Student Tickets Continued

5. You will be taken to a screen that looks like this



6. Scroll down and click **Redeem your package/subscription for tickets to an event**
7. On the next page, select your show from the dropdown and then follow prompts to select the show time you want and to select your seats
- Only two tickets at the discounted rate will be put into your cart, but you are able to select full price tickets in the same transaction if you want more tickets
 - If you want to use your two discounted tickets on separate days/times for a production (Example: one ticket for Friday's Footloose showing and one ticket for Sunday's Footloose showing) you will need to contact the box office as our system will only allow you to redeem the tickets for one show time

For any questions, please email boxoffice@viterbo.edu, call 608-796-3100, or stop by the box office, which is located on the first floor of the Fine Arts Center, during operating hours. Visit www.viterbo.edu/fac for updated hours.