

## Personal Computer Specifications for Connection to the Residence Hall Network

The university is pleased to provide network services for connecting your personally owned computer to the Internet. The following on-campus residence halls and apartment facilities have network service ready for your arrival:

Marian Hall                      Bonaventure Hall              Rose Terrace  
McDonald Terrace              Treacy House

We recommend the following **minimum** specifications for your residence hall connection to the campus network:

- a. Pentium 4 – 2.0 GHz (for a PC) or G5 processor (for a Macintosh)
- b. 1 GB RAM (2 GB RAM for Microsoft Vista)
- c. Windows XP or MAC OS 10.0 (new PCs ship with Windows Vista which is compatible at Viterbo).
- d. Ethernet compatible 10/100 Network Card with RJ-45 port
- e. Cat-5 patch cable (10-15 feet)
- f. Microsoft Office 2007 Professional (for a PC) or Microsoft Office 2004 (for a MAC) [for compatibility with campus computer labs] Discount available – call Help Desk for information– 608-796-3870.
- g. Internet Explorer 7.0 (pre-installed)
- h. Remove any AOL software as it may interfere with your network connection

**Please keep in mind that these are “minimum” specifications; more powerful computers with newer operating systems (e.g., Windows Vista, Mac 10.4) are preferred and will provide a higher level of performance. Contact your local computer professional if you need assistance in putting together a system that meets these specifications.**

Please note that CDs or DVDs written on your personal computer may not be writable on Viterbo’s computers and vice versa. All CDs and DVDs, though, should be readable by both systems. We highly recommend that you acquire Flash Drives for storing your projects and assignments. We have found the Flash Drives to be the most reliable technology since they have no moving parts. A 128 MB flash drive should cost under \$20 from most computer suppliers. **The Viterbo Library has 512MB SanDisk Flash Drives available for purchase for the cost of \$26.00.** All new computers for the computer labs are being purchased without 3.5 inch, 1.44 MB floppy drives since diskette drives are being phased out.

All of the computers on campus use Microsoft Office 2007 Professional. If you are still using Microsoft Office 2003, you’ll be able to exchange ‘most’ files with Office 2003 Pro (in both directions) if the file is saved in 2007 in Word 97-2003 format. There is a discount for Microsoft Office 2007 Professional available to students. Please contact the Help Desk at 608-796-3870 and instructions will be sent to your Viterbo e-mail account.

In order to receive a network connection, students must sign and abide by the university’s network policies. When you sign up for network services, you will be provided with information which must be entered into your computer. Network support is provided from the campus network to the wall jack in the residence hall room. If you have a wireless laptop, you may bring a wireless router to connect to the wall jack. You are also welcome to register your wireless laptop with the Help Desk (MRC 306) for use in all of the academic buildings.

The university does not perform maintenance or troubleshoot problems with student-owned computers. Be sure you have your original system installation disk(s) and any warranty/repair agreement information in case your computer should need service from a local vendor.

If you have any questions regarding these specifications, please e-mail [helpdesk@viterbo.edu](mailto:helpdesk@viterbo.edu) or call our Help Desk at 608-796-3870 for assistance.